

Number	Document	Section / Requirement -	Question Tenderer	Answer
1	Descriptive Document - Online Library - e-lending platform	S4J.1	Could you please clarify whether certification 42001 is required at the time of contract signature, or if it would be acceptable to obtain it by the time the service goes into production?	As this concerns a system desirable rather than a mandatory requirement, certification 42001 does not need to be available at the time of contract signature. Tenderers should indicate the current status. However, points will only be awarded for this system desirable if the Tenderer can demonstrate that the offered solution holds the certification at the time of tender submission. Tenderers are nevertheless welcome to propose system desirables that are not yet available as part of a future development roadmap. Such future enhancements may be described in the innovation plan accompanying the tender.
2	Descriptive Document - Online Library - e-lending platform	M2L.1	We would appreciate it if you could clarify whether, by "e-reader", you are referring specifically to electronic ink devices or to book reading applications in general.	In the context of this requirement, "e-reader" refers specifically to dedicated e-reader devices, such as electronic ink (e-ink) devices used for reading downloaded e-books.
3	Descriptive Document - Online Library - e-lending platform	M3B.2	We would appreciate it if you could clarify whether, by "e-reader", you are referring specifically to electronic ink devices or to book reading applications in general.	In the context of this requirement, "e-reader" refers specifically to dedicated e-reader devices, such as electronic ink (e-ink) devices used for reading downloaded e-books.